



GENERAL INFORMATION

- All above rates are net per person and in US Dollars.
- We are not holding any rooms and the same will be subject to availability at the time of receiving your confirm request.
- Sharing transfers the drivers will wait for a maximum of 5 minutes from the scheduled time
- The confirmation of the twin beds / king bed / queen bed /triple bed will be provided based on the availability.
- Any special requests like smoking room, nonsmoking rooms, rooms on higher floors, interconnecting rooms, adjacent rooms, large bed / View of the rooms will always be subject to availability upon check in.
- Seating arrangement for all transfers are as per the availability & our tour manager allows it.
- The pickup/drop off timing can be modified as per the trip schedule. This also may change depending on traffic conditions and your location.
- Some of the mentioned inclusions may remain closed on weekends or specific days as per the government norms for which we do not hold the responsibility.
- The actual transfer timing may vary up to 30/60 minutes to the time listed on the website.
- Summer clothing is suitable for most of the year, but sweaters or jackets may be needed for the winter months.
- We recommend carrying sunglasses, hats and sun protection cream.
- Leaving off your personal belongings like Media equipment, wallets or any other valuable items in our vehicles or tour sites is solely at your responsibility. Our drivers and tour guides will not be responsible for it.
- No strollers allowed inside the vehicles without prior information so please inform us at the time of making the reservation.
- An adult must accompany children from 3 to 12 years in the water in any of the water activities
- On Islamic occasions and National holidays, the tour will not serve alcohol, and there will be no live entertainment.
- Please read carefully and understand the contents of the Tour Brochure/itinerary, the 'Terms and Conditions,' Price Grid and such other documents as may be applicable, as all these will form part of your contract with us once you affect the booking.



GENERAL INFORMATION

- Photography of UAE residence especially ladies, military institutions, government buildings, and installations, is strictly prohibited.
- Littering is a punishable offense and offenders may face penalties in the form of fines.
- Smoking inside public areas is not allowed.
- Some tours require your original passport or Emirates ID, and we have mentioned this information in the critical notes so please ensure that you read the critical information, we will not be responsible if you miss any tour where your passport or ID is mandatory.
- We reserve the rights to charge 100% No show charges if the guest is not turning up on time for the pickup.
- Due to any uncontrollable circumstances, i.e. (traffic conditions, vehicle breakdowns, delay by other guests, weather circumstances), if the tour gets delayed or canceled, we will provide alternate options if possible.
- If in any case the guest does not show up on time and our vehicle departs from the pickup location then we will not arrange for alternative transfer & no refund is provided for the missed tour.
- No refund for partly utilized services.

ENJOY YOUR TRIP